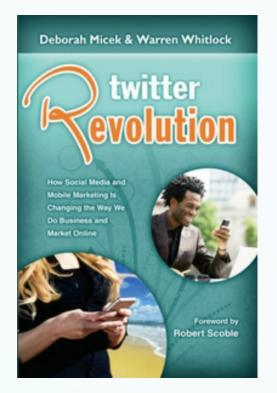


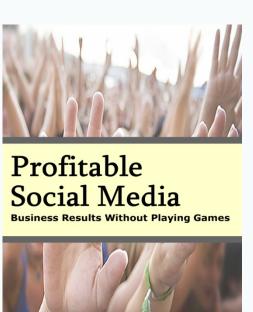
## Using Influence to Leverage Your Online Marketing

Warren Whitlock SocialMediaTeamManagement.com

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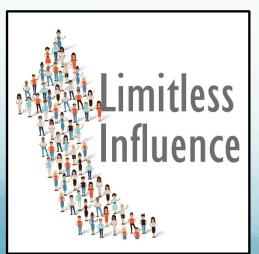
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Lee Pound Warren Whitlock

Edward Philipp
Foreword by Declan Dunn







IBM.

# COMMERCE FUTURIST



### \$6.50

is made by businesses for every \$1 spent on Influencer Marketing.

AdWeek, Social Times



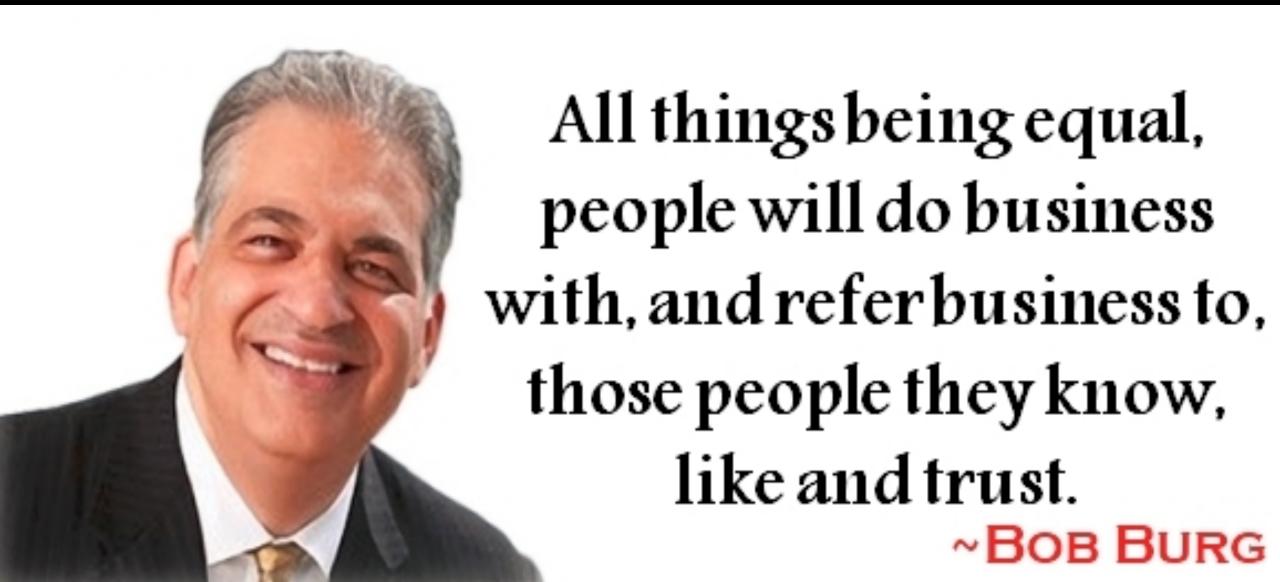
# "If you don't know where you are going, you'll end up someplace else."

Yogi Berra





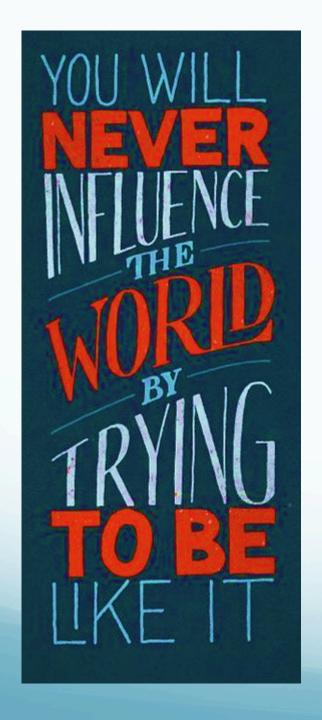
#### Be a Go-Giver



#### Your Influencer Marketing Plan

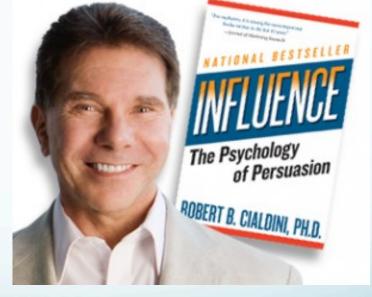
- Know your KPIs (Key Performance Indicators)
- Plot the steps likely to lead to sales
- Become a though-leader
- Build your own tribe
- Network with other tribe leaders
- Empower Influencers





**Persuasion Principles** Reciprocity Consistency **Social Proof** Liking **Authority** Scarcity





Cialdini Interview Yes50book.com

#### Most Transactions are NOT a Sale

Measure What Counts on the Path to a Sale

- Introductions
- Background Explanation
- Frequent Asked Questions (FAQs)
- Socializing Engagements trump follower counts

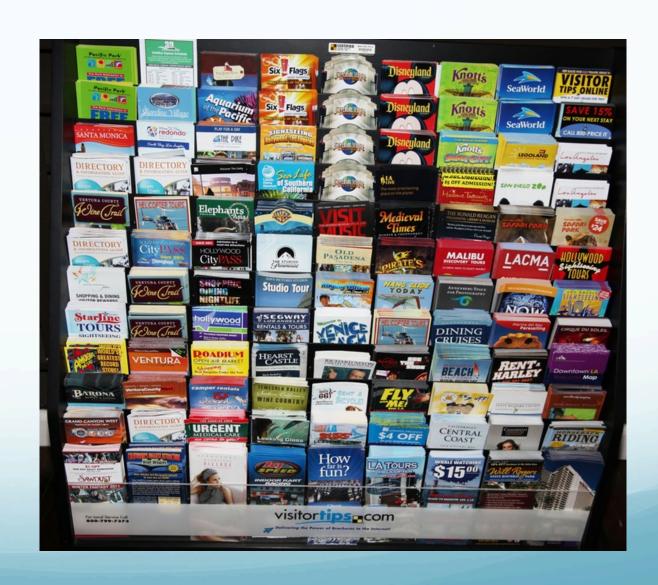




#### Good Content Is NOT an Order Form

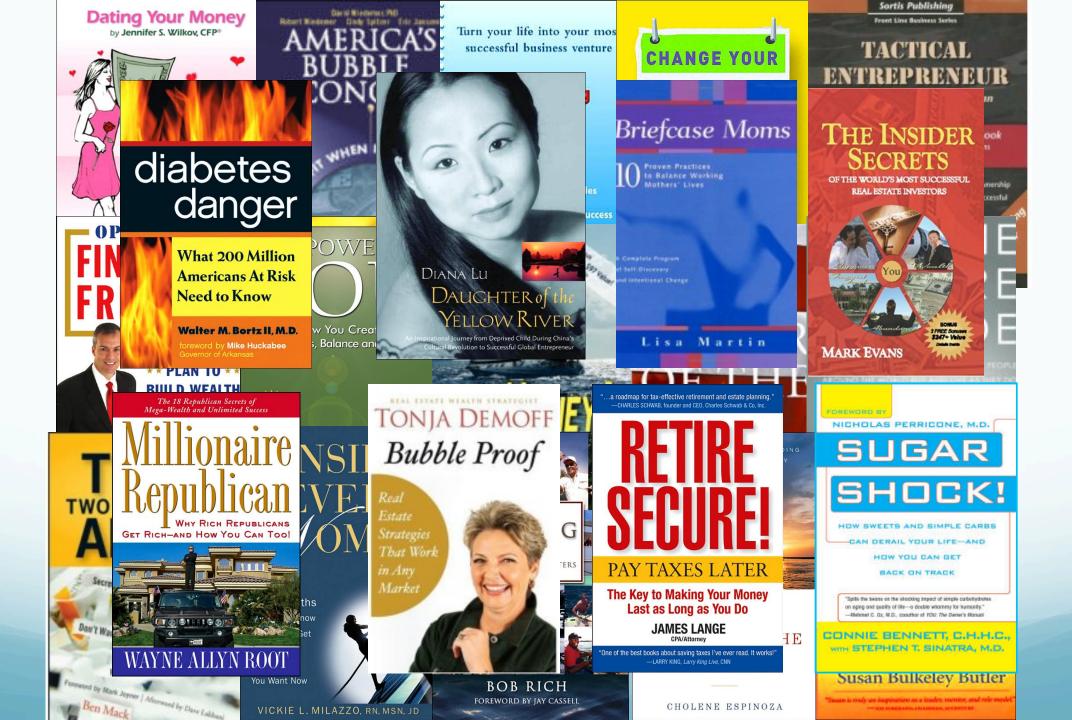
Create content that helps fill readers needs, not yours.





# What All People want: 1) Connection 2) Share Stories

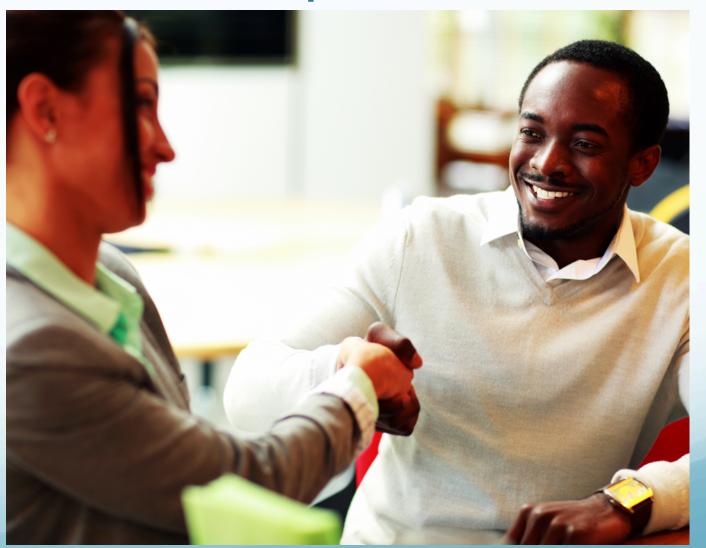


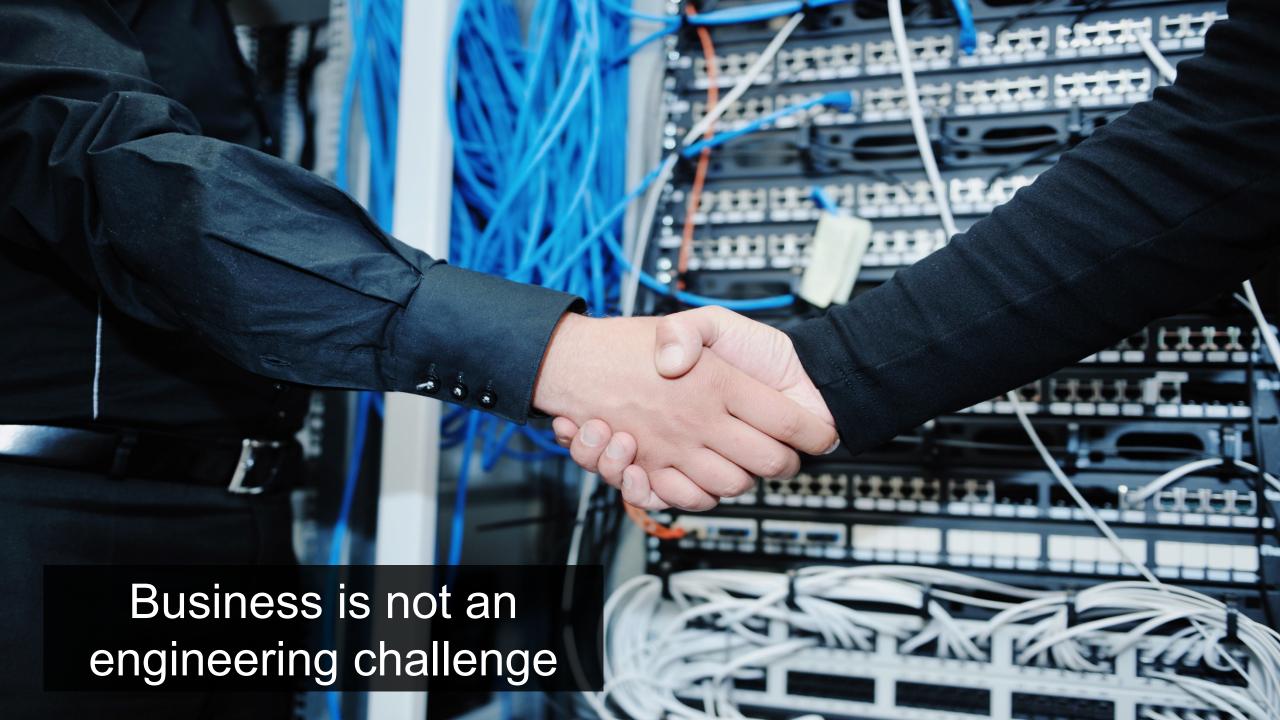




#### **Build Relationships**

- Social Media let's your connect with existing customers, vendors, employees and competitors and their networks
- One connection can introduce you to a hungry market
- Listen and Respond to their needs
- Avoid the temptation to make it a sales channel









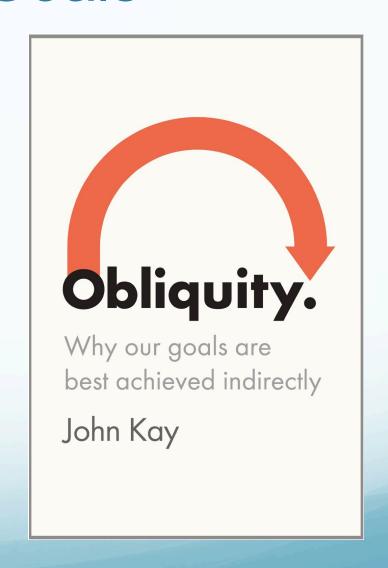
#### The Truth About Goals

"There is a role for carrots and sticks, but to rely on carrots and sticks alone is effective only when we employ donkeys and we are sure exactly what we want the donkeys to do."

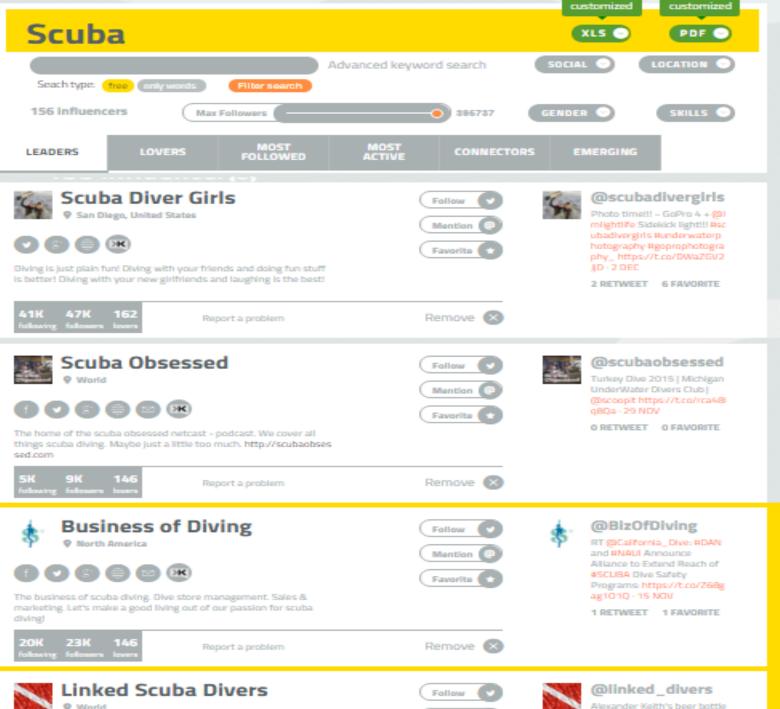
John Kay

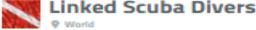
"No one will be buried with the epitaph 'He maximized shareholder value"

John Kay













## Some Ways to Empower Influencers

Find out what they want. See that they get it.

 An offsite conversation will be a much more powerful endorsement than anything you say about yourself

Give them content in their preferred format

- Embed links to track in context of their conversation
- Reward what works. Repeat it with the best.

Be open to new or unknown influencers while focusing on the ones with the largest networks

You can't control people or what they say. You can get more of what you want by helping others, building relationships and gratitude



One smile, can start a friendship. One word, can end a fight. One look, can save a relationship. One person can change your life.

#### QUESTIONS

#### **Contact Warren**

SocialMediaTeamManagement.com Twitter: @WarrenWhitlock





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